

REPORTING ERRORS ON YOUR BILLING

AND

REPORTING POSSIBLE FRAUD

PATIENTS

If you think a charge is incorrect, call the office and ask to speak to the manager to ask about it. The person you speak to may help you better understand the services or supplies you got. Or, the office may realize a billing error was made and correct it for you.

If you've contacted the manager and you suspect that you are charged for health care you didn't get, or you don't know the provider on the claim, call the HOTLINE number below.

EMPLOYEES

If you've are asked to do something that your annual Waste, Fraud and Abuse training identifies as not being proper practice, call the HOTLINE number below. State your concern with the Legal Compliance Officer. Do not engage in any practice that you believe violates state and federal laws.

HOTLINE Call: 844-344-4304